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UNI-SELECT LABOUR CLAIM PROCEDURES

If the customer is NOT ENROLLED in a UNI banner program (SAX/BYOP/UNIPRO/AUTOSELECT), no labour fees can be credited.



- 1. ACE (Automotive Care Experts)**
If the customer is **ACE ONLY**, no labour fees are paid.
- 2. PSC (Professional Service Centre)**
If the customer is **PSC**,
 - Return defective ACDelco parts to #030.
 - Customer must make labour request himself (see reimbursement process).
- 3. SAX/BYOP/UNIPRO/AUTOSELECT**
If the customer is **SAX/BYOP/UNIPRO/AUTOSELECT**,
 - See chart for labour warranty to make sure the part is covered.
 - If it is on the chart, submit labour claim using UNI e-form.
 - Defective part must be returned to #030 for the following lines (W_ _ _030, the three digits after the “W” represent our loc #, ex. W011030):
 - DNS
 - Timken
 - Mevotech
 - SKF
 - Wilson
 - World Parts

STAFF INITIALS / INITIALES DU PERSONNEL