

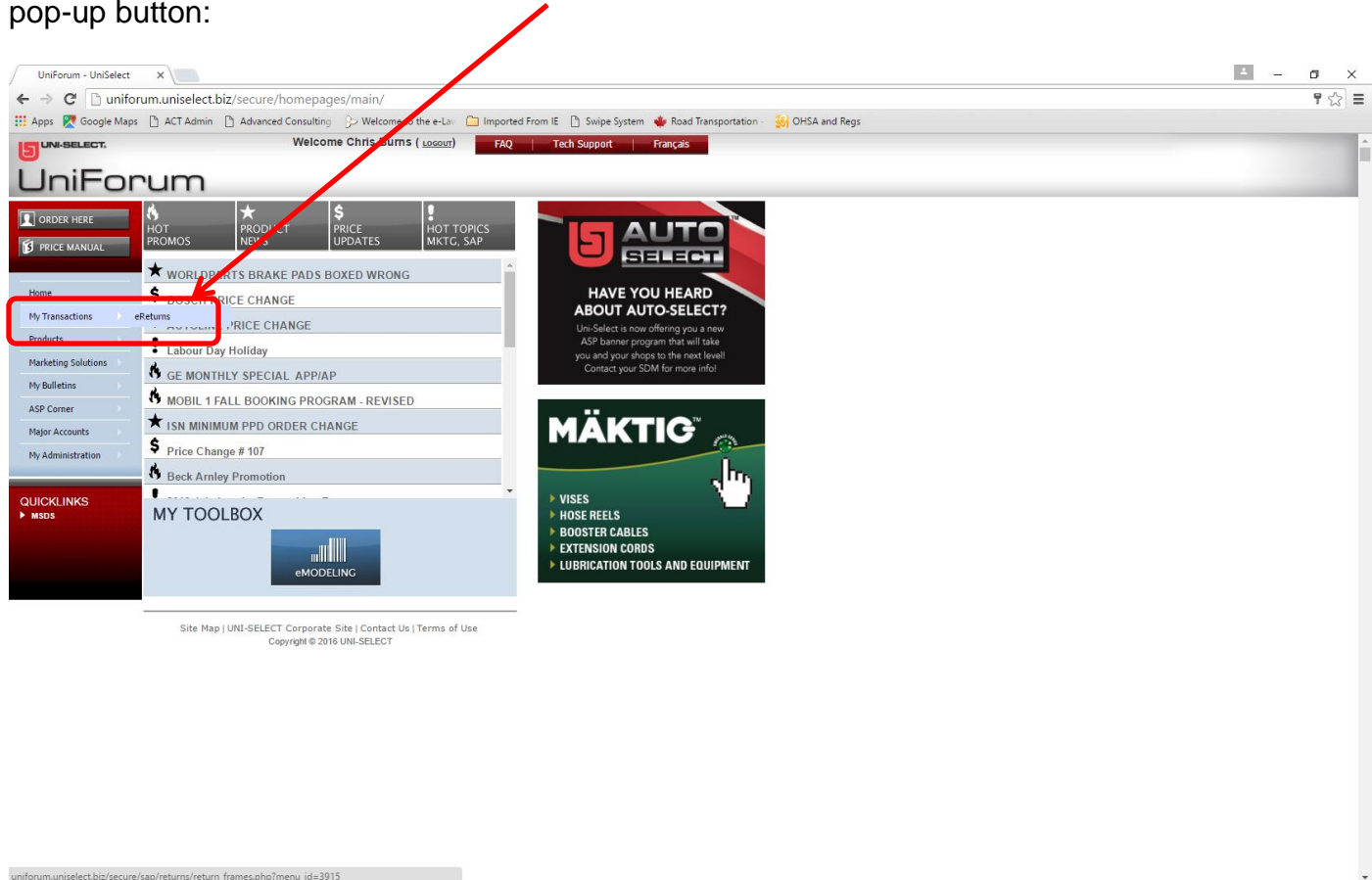
## Requesting a UNI-SELECT RGA through e>Returns

An RGA can be requested online via the UNI-Select website:

[http://uniforum.uniselect.biz/victor\\_login\\_new.php?lang=EN](http://uniforum.uniselect.biz/victor_login_new.php?lang=EN)

You will need your store Username and Password to access the site.  
(e.g. store006uni, 006uni)

When logged in, hover over the **My Transactions** button and click on the **e>Returns** pop-up button:



Click on **Create New eReturn** button and follow the on-screen prompts.

The RGA request through e>Returns will be sent to the store e-mail address (admin\*\*\*@benson\*\*\*\*.com).

If you request an RGA via e mail at [retours@uniselect.com](mailto:retours@uniselect.com) the RGA will be sent to sr\*\*\*@benson\*\*\*\*.com, via store 030.

## NOTES

**When requesting an RGA please choose the D.C. (Distribution Centre) you want to send the goods to. When you send the products back (with RGA) make sure you send them to THE CORRECT D.C.**

For example, if you buy a part in Brampton, and want to return it to Boucherville, it's OK **AS LONG AS** they carry the product in Boucherville. If Boucherville does not carry it you must return it to Brampton.

Do NOT cut the UNI-Select RGA form. Please send the complete page with the parts.

UNI-Select sometimes only receive the top of the RGA pages. Please advise all your staff to NOT cut the RGA and to leave it full page.

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## Important

### **SVP Lire attentivement :**

Lorsque vous faites une demande de RGA chez Uni Select via e-return, SVP choisissez le D.C (Centre de Distribution) que vous voulez retourner le produit(s).

Lorsque vous retournez le produits (avec le RGA) SVP Assurez-vous de le retourner au bon Centre de Distribution.

Si vous achetez un produit au Centre de Distribution de Brampton, vous pouvez le retourner à Boucherville SEULEMENT si le produit est entreposé à Boucherville. Si Boucherville ne tient pas, il vous devez le retourner à Brampton.